McAfee PrivacyService

Take Control of Your Family's Online Environment

User Guide

Table of Contents

Getting Started

New Features

New features contained in this release of McAfee Privacy Service are:

Administrator Password Retrieval

Privacy Service now provides the ability for the Administrator to retrieve the Administrator password if he or she has forgotten it.

System Requirements

For All Computers:

Personal Computer with Microsoft® Windows® 95, 98, Me, 2000, or XP
10 MB of free hard drive space for installation
Microsoft® Internet Explorer 5.0 or higher (Internet Explorer 6.0 or higher for Windows XP)

Specific Operating System Requirements:

Windows 95 and 98: Minimum 16 MB RAM, 100 MHz processor
Windows Me: Minimum 32 MB RAM, 150 MHz processor
Windows 2000 Professional: Minimum 64 MB RAM, 133 MHz processor
Windows XP: Minimum 64 MB RAM, 233 MHz processor

Configuring Microsoft Internet Explorer

The McAfee Web site uses ActiveX controls and cookies in its applications. These technologies require specific Internet browser configurations to ensure the applications are installed correctly and work properly on your computer.

Most Internet browsers will already have the proper settings to install Privacy Service. To avoid any problems with the installation, we suggest that you verify that the Internet Explorer settings are correct before you try to install Privacy Service.

First, determine which version of Internet Explorer you are using:

1. Open Internet Explorer.
2. On the Internet Explorer menu bar, click **Help**, and then click **About Internet Explorer**.
3. Look for the line labeled Version: and note the first three numbers.

Example: Version: **5.50**.4807.2300. The bold numbers indicate where you should look. This version of Internet Explorer is 5.50, so you would follow the steps in the "Configuring Internet Explorer 5.x" section.

Configuring Internet Explorer 5.x

1. Open Internet Explorer. On the **Tools** menu, click **Internet Options**.
2. Click the **Security** tab (see Figure 1). Make sure that you are in the **Internet** Web content zone and that **Security level for this zone** is set to **Medium** or lower.
3. Click **Custom Level**. Select **Enable** for these ActiveX controls and plug-ins options:

Download signed ActiveX controls
Run ActiveX controls and plug-ins
Script ActiveX controls marked safe for scripting

4. Select **Enable** for the Active scripting option under the **Scripting** settings.
5. Click **OK**, and then click **Yes** to confirm the changes.
6. Click **OK** to close Security Settings.
7. Click **Apply**, and then click **OK** to close Internet Options.
8. Quit Internet Explorer.
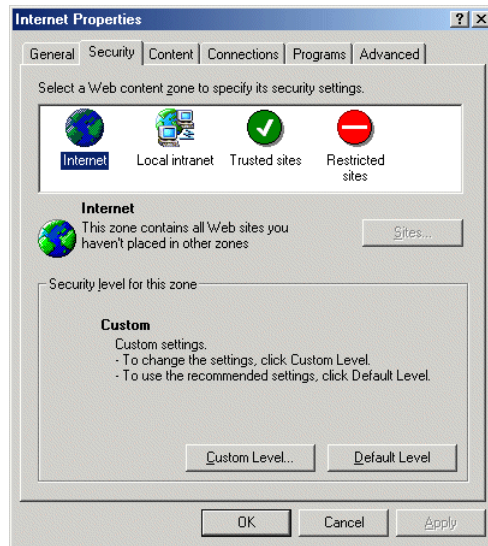
Figure 1

Configuring Internet Explorer 6.x

1. Open Internet Explorer. On the **Tools** menu, click **Internet Options**.
2. Click the **Security** tab (see Figure 2). Make sure that you are in the **Internet** Web content zone and that the security level for this zone is set to **Medium** or lower.
3. Click **Default Level** to use the recommended settings.
4. Click **Custom Level**. Select **Enable** for these ActiveX controls and plug-ins options:

   Download signed ActiveX controls
   Run ActiveX controls and plug-ins
   Script ActiveX controls marked safe for scripting

5. Select **Enable** for the Active scripting option under the **Scripting** settings.
6. When you are done, click **OK**, and then click **Yes** to confirm the changes.
7. Click the **Privacy** tab (see Figure 3), and then click **Advanced**.
8. Make sure that **Override automatic cookie handling** and **Always allow session cookies** are selected, and then click **OK**. Click **OK** again.
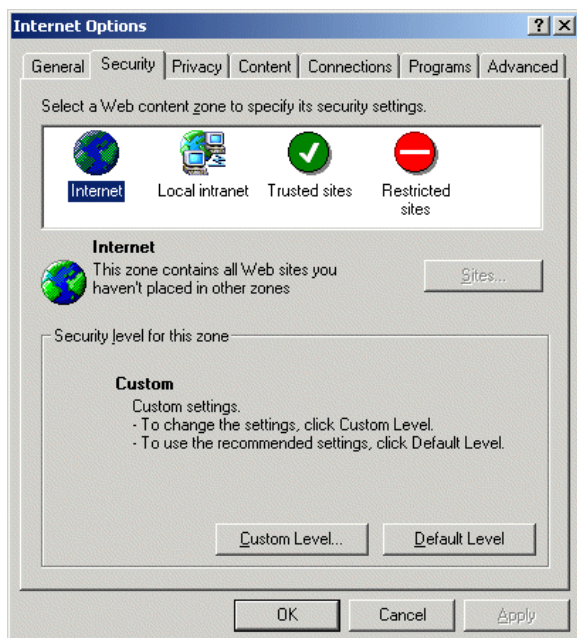9. Quit Internet Explorer.

Figure 2

Figure 3

Installation

1. Click the **Download** link on the Web page or the subscription confirmation email.
2. Click **Yes** on any messages asking if you want to download files from the McAfee Web site.
3. Click **Continue** on the Privacy Service Installation Wizard to start the download and installation.
4. Click **Restart** to restart your computer when the Wizard prompts you.

   OR

   Click **Close** if you need to save any work or quit any programs, then restart your computer as you normally would. You must restart your computer in order for Privacy Service to work properly.

After the computer restarts, Privacy Service prompts you to create the Administrator.

Creating the Administrator

The next task of the installation is to create an Administrator account. The Administrator is the person who controls who uses the Internet, when users can use the Internet, and what they can do on the Internet.

Note: Once you start creating the Administrator, you cannot cancel or back out of the process.

To create the Administrator:

1. On the **Create Administrator** window, enter a password in the **Password** box. The password can be up to 50 characters and can contain uppercase and lowercase letters and numbers.
2. Reenter the password in the **Confirm password** box. If you need to change your password later, please see Changing Your Password on page 19.
3. Enter security information.
   If you forget your password while logging on, you will use this information to get your password.
   a. Select a question from the **Security Question** box.
   b. Enter the answer to the question.
   c. Click **Next.**

Important: Please remember your password and security answer so that you can log on to Privacy Service. If you cannot log on, you will be blocked from using Privacy Service and the Internet. Also, keep your password secret so only you can change Privacy Service settings.

4. Set the Cookie Blocker by selecting one of the options listed below and then clicking **Create**.

    Click **Reject all cookies** if you want Privacy Service to make cookies unreadable to the Web sites that sent them.
    Click **Prompt user to accept cookies** if you want to decide whether or not to accept or reject cookies on a case-by-case basis. Privacy Service will notify you when a Web site you are about to view wants to send a cookie to your computer, and it will give you the option to accept or reject the cookie. After you make your choice, you will not be asked about that cookie again.
    Click **Accept all cookies** if you want to allow Web sites to read the cookies they send to your computer.

5. Click **Create**. The window changes to the **Users** tab of the main Privacy Service window (see Figure 4). Now you can start adding users to Privacy Service.

Notes:

If you reject cookies, most Web sites will work properly; however, some Web sites, to work properly, require that cookies be enabled.
Please be aware that Privacy Service will accept cookies from the McAfee Web site at all times.

Figure 4

Retrieving the Administrator Password

If you forget the Administrator password, you can access the password using the security information you entered when you created the Administrator profile.

To retrieve the Administrator Password:

1. Open the Sign In prompt:
    a. Right-click the McAfee icon .
    b. Point to **Privacy Service**.
    c. Click **Sign In**.
2. Select **Administrator** from the **User Name** box.
3. Click **Forgot your password?**.
4. Enter the answer to the security question that appears, and then click **Get Password**.

A message appears containing your password. If you forgot the answer to the security question, contact Customer Support at (972) 963-8000.

Using McAfee SecurityCenter

The McAfee SecurityCenter is your one-stop security shop, accessible from its icon in your Windows system tray or from your Windows desktop. With it, you can perform these useful tasks:

- Get free security analysis for your PC.

- Launch, manage, and configure all your McAfee subscriptions from one icon.

- See continuously updated virus alerts and the latest product information.

- Receive free trial subscriptions to download and install trial versions directly from the McAfee Web site using our patented software delivery process.

- Get quick links to frequently asked questions and account details at the McAfee Web site.

Note: For more information about its features, please click **Help** in the SecurityCenter dialog box.

While the SecurityCenter is running and all of the McAfee features installed on your computer are enabled, a red M icon appears in the Windows system tray. This area is usually in the lower-right corner of the Windows desktop and contains the clock.

If one or more of the McAfee applications installed on your computer are disabled, the McAfee icon changes to black .

To open the McAfee SecurityCenter:

1. Right-click the McAfee icon .
2. Click **Open SecurityCenter**.

To access a Privacy Service feature:

1. Right-click the McAfee icon .
2. Point to **Privacy Service**, and then click the feature you want to use.

Signing In and Out

If you are the Administrator and have forgotten your password, go to Retrieving the Administrator Password.

Signing in From the Prompt:

1. Select your **User Name** from the list (see Figure 5).
2. Enter your **Password**.
3. Click **Sign In**.

Figure 5

Signing in Without the Prompt:

1. Right-click the McAfee icon, point to **Privacy Service**, and click **Sign In** (see Figure 6).
2. Select your **User Name** from the list.
3. Enter your **Password**.
4. Click **Sign In**. If **Sign Out** is in the place of **Sign In** (see Figure 7), then you are already signed in.

Signing Out:

Right-click the McAfee icon, point to **Privacy Service**, and then click **Sign Out**. If **Sign In** is in the place of **Sign Out**, then you are already signed out.
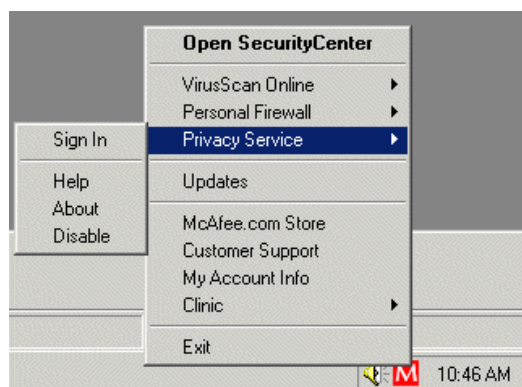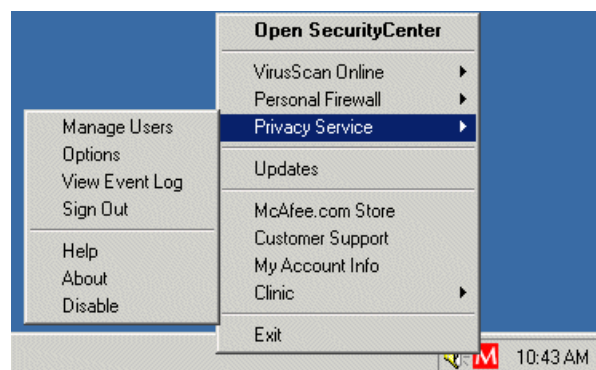

Figure 6

Figure 7

Adding Users

Assigning the User Name and Password

The first step to adding a user is to provide the user with a user name and a password. The password can be numbers, letters, or any combination of numbers and letters.

1. Sign In to Privacy Service as the Administrator. The Privacy Service window opens to the **Select A User** page.
2. Click **Add**. In the **User name** box, enter the new user's name (see Figure 8).
3. Enter a password in the **Password** box (see **Tips** below).
4. Confirm the password by reentering it in the **Confirm Password** box.
5. Click the box next to **Make this user the Startup user** if you want this user to be the Startup user (see Tips below).
6. Click **Next**.

Figure 8

Tips:

When you assign passwords, keep in mind the age of the person to whom you assign the password. For example, if you need to assign a password to a young child, you should make the password fairly simple. If you need to assign a password to an older teenager or an adult, you can make the password more complex.

If you use the Startup user feature and you have younger children using the computer, set the Startup user to the youngest user of your computer. If an older user uses the computer, he or she can log off from the young user and then log in again using his or her own user name and password.

Setting the Content Rating

Click one of the age-based settings (see Figure 9), and then click **Next**.
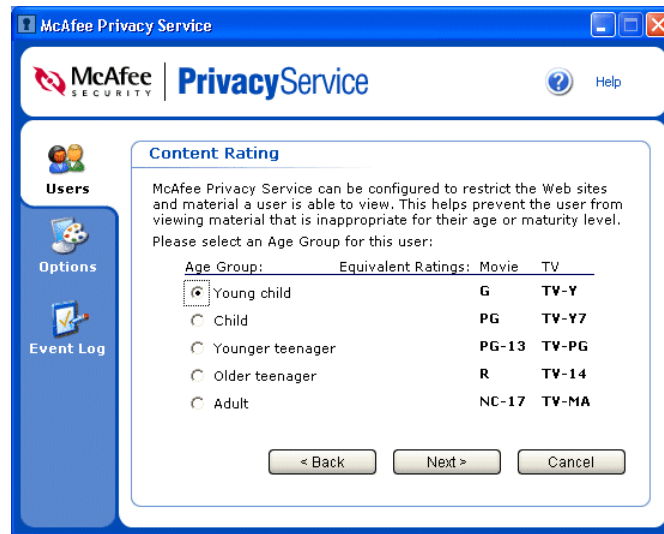
Figure 9

Setting the Cookie Blocker

The Cookie Blocker intercepts cookies that Web sites send to your computer and takes the appropriate action.

1. Click one of the options listed below.

   Click **Reject all cookies** if you want Privacy Service to make cookies unreadable to the Web sites that sent them. In effect, Privacy Service blocks the cookies, and it does not notify you about the cookies it blocks.

   Click **Prompt user to accept cookie** to let the user decide whether or not to accept or reject cookies on a case-by-case basis. Privacy Service notifies the user if a Web site he or she is about to view is sending a cookie to the computer. Privacy Service will give her or him the option to accept or reject the cookie. After the user decides, he or she will not be asked about that cookie again. Privacy Service also logs the cookie interception and the user's decision in the Event Log.

   Click **Accept all cookies** if you want to allow Web sites to read the cookies they send to your computer. Privacy Service will not notify you when Web sites send cookies to your computer.

2. Click **Next**

Notes:

   If you reject cookies, most Web sites will work normally; however, some Web sites require you to enable cookies so they can work properly.

   Please be aware that Privacy Service will accept cookies from the McAfee Web site at all times.

Setting Time Limits

To allow the new user to use the Internet without time restrictions:

1. Click **Can use Internet anytime**.
2. Click **Create**.

To set time limits for the new user:

1. Select **Restrict Internet usage**, and then click **Edit**. The Privacy Service window changes to the window shown in Figure 10 (see **Tip** below).
2. From the **Day** list, select which day(s) you want the new user to use the Internet.
3. Select the **Begin time** and **End time** from the lists, and then click **Add**.
4. Click **OK** on the message saying that the user is allowed to use the Internet on the days and times you have chosen. The days and times you selected will appear in the area below the

lists. If necessary, you can remove any time limits by clicking the day in the display and clicking **Remove**.

If a user tries to use the Internet when he or she is not scheduled to do so, Privacy Service tells the user that he or she is not allowed to use the Internet at this time.

5. Click **Done**, and then click **Create**. The Privacy Service window shows the **Select A User** options.

Your new user appears in the list of users. If you chose this user to be the Startup user, then **(Startup User)** appears next to the user name.

Tip: If you do not want the new user to use the Internet at all, select **Restrict Internet Usage**, and then click **Create**. When the user uses the computer, he or she is prompted to sign in to Privacy Service. The user can use the computer, but he or she will not be allowed to use the Internet.

Figure 10

Editing Users

Changing a User's Age Group

1. Sign In to Privacy Service as the Administrator. The Privacy Service window opens to the **Select A User** page.
2. Select a user by clicking a user's name and clicking **Edit**. A group of options opens in the Privacy Service window.
3. Click the **Age Group** tab (see Figure 11).
4. Select a new Age Group for the user, and then click **Apply**.
5. Click **OK** on the confirmation message.
6. Close the Privacy Service window if you are done making changes.

Figure 11

Changing the Cookie Blocker Setting

1. Sign In to Privacy Service as the Administrator. The Privacy Service window opens to the **Select A User** page.
2. Select a user by clicking a user's name and clicking **Edit**. A group of options opens in the Privacy Service window.
3. Click the **Cookies** tab, select a new option for managing cookies, and then click **Apply** (see Figure 12).
4. Click **OK** on the confirmation message. If you selected "Prompt user to accept cookie," please skip to the instructions for Editing the Accept Cookie and Reject Cookie Lists.
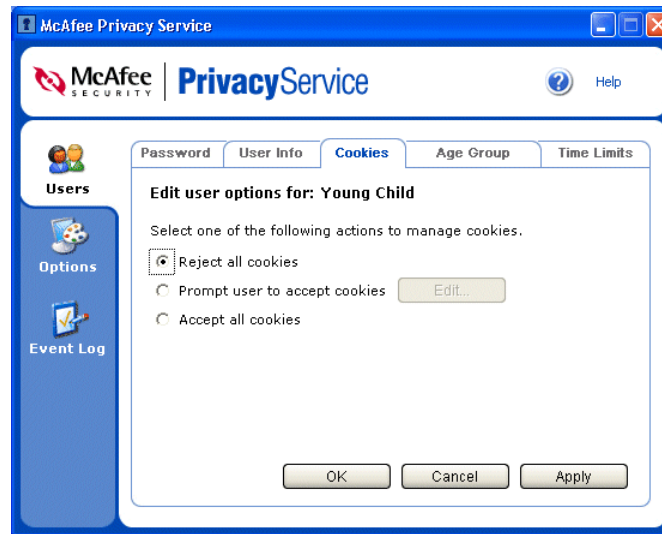5. Close the Privacy Service window if you are finished making changes.

Figure 12

Editing the Accept Cookie and Reject Cookie Lists

If you selected "Prompt user to accept cookie" for a user, you can set Privacy Service to accept or reject cookies from specific Web sites for only that user. In either case, Privacy Service will not prompt the user to accept or reject cookies from the specified sites.

1. Sign In to Privacy Service as the Administrator. The Privacy Service window opens to the **Select A User** page.
2. Select a user by clicking a user's name and clicking **Edit**.
3. Click the **Cookies** tab, and then click **Edit** on the Cookies page if it is available.
4. Specify which list you want to modify by selecting either **Web sites that can set cookies** or **Web sites that cannot set cookies**.
5. Enter the address for the Web site that you want to accept or reject cookies from in the **http://** box (see Figure 13), and then click **Add**. The Web site appears in the list above the http:// box.
6. Click **Done** when you are finished adding Web sites.
7. Close the Privacy Service window if you are finished making changes.

Figure 13

To remove a Web site from the Accept or Reject list:

1. Specify which list you want to modify by selecting either **Web sites that can set cookies** or **Web sites that cannot set cookies**.
2. Click the URL of the Web site and click **Remove**.
3. Click **Yes** on the confirmation message. The Web site's name disappears from the list.
4. Close the Privacy Service window if you are finished making changes.

Changing Time Limits

1. Sign In to Privacy Service as the Administrator. The Privacy Service window opens to the **Select A User** page.
2. Select a user by clicking a user's name and clicking **Edit**.
3. Click the **Time Limits** tab and do one or more of the following:

   Allow the user to use the Internet anytime

   1. Select **Can use Internet anytime** and click **Apply** if you do not want to restrict the user's viewing times.
   2. Click **OK** on the confirmation message.
   3. Close the Privacy Service window if you are finished making changes.

   Restrict the user's Internet usage

   1. Select **Restrict Internet usage** and click **Edit** if you want to limit the user's Internet time.
   2. On the **Day** list, select which day(s) you want to allow Internet access.
   3. Select the **Begin time** and **End time**, and then click **Add**.
   4. Click **OK** on the confirmation message. The days and times you selected appear in the area below the lists.
   5. Click **Done** when you are finished adding times.
   6. Close the Privacy Service window if you are finished making changes.

   Remove times

   1. Select **Restrict Internet usage** and click **Edit**.
   2. Click the day containing the time you want to remove and click **Remove**.
   3. Click **Done** when you are finished removing times.
   4. Close the Privacy Service window if you are finished making changes.

   Change times

   1. Select **Restrict Internet usage** and click **Edit**.
   2. Click the **Day** of the time you want to change.
   3. Select the new **Begin time** and **End time**, and then click **Add**.
   4. Click **OK** on the confirmation message. The new times replace the old ones.
   5. Click **Done** when you are finished changing times.
   6. Close the Privacy Service window if you are finished making changes.

Changing the Startup User

1. Sign In to Privacy Service as the Administrator. The Privacy Service window opens to the **Select A User** page.
2. Click the user's User Name that you want to designate as the Startup user, and then click **Edit**.
3. Click the **User Info** tab.
4. Click the check box next to **Make this user the Startup user** (see Figure 14). A check mark appears in the box when it is selected.
5. Click **Apply** and click **OK** on the confirmation message.
6. Close the Privacy Service window if you are finished making changes.

Figure 14

Changing a User's Password

1. Sign In to Privacy Service as the Administrator. The Privacy Service window opens to the **Select A User** page.
2. Select a user by clicking a user's name and clicking **Edit**.
3. Click the **Password** tab, and then enter the user's new password in the **New password** box. The password can be up to 50 characters and can contain uppercase and lowercase letters and numbers.
4. Reenter the user's new password in the **Confirm password** box, and then click **Apply**.
5. Click **OK** on the confirmation message.
6. Close the Privacy Service window if you are finished making changes.

Removing Users

1. Sign In to Privacy Service as the Administrator. The Privacy Service window opens to the **Select A User** page.
2. Click the user name you want to remove, and then click **Remove**.
3. Click **Yes** on the confirmation message. The user's name disappears from the list of users.
4. Close the Privacy Service window if you are finished making changes.

Changing a User's Information

1. Sign In to Privacy Service as the Administrator. The Privacy Service window opens to the **Select A User** page.
2. Select a user by clicking a user's name and clicking **Edit**.
3. Click **User Info**.

To change the user's User Name:

1. Enter the new user name in the **New user name** box.
2. Click **Apply**.

To restrict a user to viewing only the Web sites in the "Allowed Web Sites" list:

Select the **Restrict this user to Web sites in the "Allowed Web Sites" list.** box by clicking it. A check mark appears in the box if it is selected.

Options

Blocking Web Sites

The Administrator can block all users from viewing specific Web sites, except for users with the Adult age group and the Administrator

1. Sign In to Privacy Service as the Administrator. The Privacy Service window opens to the **Select A User** page.
2. Click **Options**, and then click the **Block List** tab (see Figure 15).
3. In the **http://** box, enter the URL of the Web site that you want to block and click **Add**. The Web site appears in the **Blocked Web Sites** area in the center of the window.
4. Close the Privacy Service window if you are finished making changes.

Figure 15

Allowing Web Sites

The Administrator can allow all users to view specific Web sites. This overrides Privacy Service's default settings.

1. Sign In to Privacy Service as the Administrator. The Privacy Service window opens to the **Select A User** page.
2. Click **Options**, and then click the **Allow List** tab.
3. In the **http://** box, enter the URL of the Web site that you want to allow and click **Add**. The Web site appears in the **Allowed Web Sites** area in the center of the window.
4. Close the Privacy Service window if you are finished making changes.

Blocking Information

The Administrator can set Privacy Service to block certain personal information from being sent over the Internet. The Administrator is the only person who can send this information over the Internet. Individual users are prevented from sending this information.

To add information:

1. Sign In to Privacy Service as the Administrator. The Privacy Service window opens to the **Select A User** page.
2. Click **Options**, and then click the **Block Info** tab.
3. Click **Add**. The **Select Type** menu appears towards the top right of the window (see Figure 16). Click the menu and choose a type of information that you want to block.
4. Enter the information in the spaces provided, and then click **Add**. The information you entered displays in the middle of the window (see Figure 17).

5. Close the Privacy Service window if you are finished making changes.

To remove information:

> Click the **Description** of the information you want to remove and click **Remove**. The information disappears from the window.

Figure 16

Figure 17

Allowing Cookies from Specific Web Sites

This is useful if you normally block cookies or prompt for their approval, but find that you need to allow a certain Web site to read the cookies it sends to your computer. The Administrator can configure Privacy Service to allow the site to read its cookies.

To allow cookies from certain Web sites:

1. Sign In to Privacy Service as the Administrator. The Privacy Service window opens to the **Select A User** page.
2. Click **Options**, and then click the **Cookies** tab.
3. In the **http://** box, enter the address of the Web site that needs to read its cookies, and then click **Add**. The Web site's address will appear in the Web Site list (see Figure 18).
4. Close the Privacy Service window if you are finished making changes.

Figure 18

Blocking Advertisements

Privacy Service can block advertisements while you are using the Internet. To do this:

1. Sign In to Privacy Service as the Administrator. The Privacy Service window opens to the **Select A User** page.
2. Click **Options**, and then click the **Block Ads** tab.
3. Select either **Block ads on this computer** or **Allow ads on this computer**.
4. Click **Apply**, and then click **OK** on the confirmation message.
5. Close the Privacy Service window if you are finished making changes.

Backing Up the Privacy Service Database

Privacy Service stores all the settings, options, user profiles and passwords you created in an encrypted database file. It is a good idea to make a backup copy of this information on a floppy disk so you can quickly and easily restore the database from the backup copy if necessary.

1. Sign In to Privacy Service as the Administrator. The Privacy Service window opens to the **Select A User** page.
2. Click **Options**, and then click the **Backup** tab.
3. Insert a formatted floppy disk into the drive.
4. Click **Browse** to select a location for the database file.
5. Enter a password in the **Password** box, reenter the password in the **Confirm password** box, and then click **Backup**.
6. Click **OK** on the confirmation message, and then remove the floppy disk from the drive and store it in a safe place.
7. Close the Privacy Service window when you are finished.

Note: It is important that you keep this password secret, and it is equally important that you do not forget the password, or you will not be able to restore the Privacy Service settings.

Using the Backup Database

The backup copy of the database file can only be used if the original database has become corrupted or deleted. If this happens, Privacy Service will prompt you to restore the Privacy Service database.

1. Insert the floppy disk that contains the backup database into the drive.
2. Enter the path to the backup file in the **Backup file location** box, or click **Browse** to locate the file.
3. Enter your password in the **Password** box.
4. Click **Restore**.

If you did not back up Privacy Service's database, or if restoring the database did not work, please uninstall and reinstall Privacy Service.

User Options

You can change your password and user name. We recommend that you change your password after the Administrator gives it to you. We also recommend that you change your password once a month, or if you think someone knows your password. This helps to keep others from using the Internet with your user name.

Why is it not good for others to use my user name?

If other people use your user name, they can try to look at Web sites that the Administrator (your mother, father, aunt, uncle, etc.) don't want you to see, and you could get in trouble for trying to look at those sites.

Privacy Service has a feature (the Event Log) that lets the Administrator know which sites you looked at or tried to look at. If you try to look at a Web site that the Administrator doesn't want you to look at, he or she will know just by looking at the Event Log.

Another reason is if you are older than the other Internet users, the younger users may try to use your user name to view sites that the Administrator doesn't want them to see. This could mean trouble for you and the younger users.

To help prevent this, change your password frequently (at least once a month), and make sure that nobody knows your password except you. If you think that someone knows your password, it is a good idea to change it right away.

For more information on cookies, please see the following:

What is a cookie?
About Accepting and Rejecting Cookies

* Only available if the Administrator allows you to accept or reject cookies as they are intercepted.

Changing Your Password

1. Right-click the McAfee icon, point to **Privacy Service**, and then click **Options**.
2. Click the **Password** tab and type your old password in the **Old password** box (see Figure 19).
3. Type your new password in the **New password** box.
4. Type your new password again in the **Confirm password** box, and then click **Apply**.
5. Click **OK** on the message. You now have a new password.

Figure 19

Changing Your User Name

1. Right-click the McAfee icon, point to **Privacy Service**, and then click **Options**.
2. Click the **User Info** tab.
3. Type your new user name in the **New user name** box and click **Apply**.
4. Click **OK** on the message. You now have a new user name.

Clearing Your Cache

You might want to clear your cache to ensure a child does not access Web pages you recently visited.

1. Open Internet Explorer.
2. From the **Tools** menu, click **Internet Options**.

   The Internet Options dialog box opens.

3. Under **Temporary Files**, click **Delete Files**.

   The Delete Files dialog box opens.

4. Select **Delete all offline content**, and then click **OK**.
5. Click **OK** to close the Internet Options dialog box.

Accepting Cookies

If you know that you access Web sites that need to read the cookies they send to your computer, you can allow them to always be able to read the cookies.

1. Right-click the McAfee icon, point to **Privacy Service**, and then click **Options**.
2. Click the **Accepted Cookies** tab (only available if the Administrator selected Prompt user to accept cookie).
3. Enter the URL of the Web site in the **http://** box, and click **Add**. The Web site appears in the **Web site** list.

If you need to remove a Web site from the list:

1. Click the Web site's URL in the **Web site** list.
2. Click **Add**.

Rejecting Cookies

If you know that you access Web sites that do not need to read the cookies they send to your computer, you can have Privacy Service reject the cookies without asking you.

1. Right-click the McAfee icon, point to **Privacy Service**, and then click **Options**.
2. Click the **Rejected Cookies** tab (only available if the Administrator selected Prompt user to accept cookie).
3. Enter the URL of the Web site in the **http://** box, and click **Add**. The Web site appears in the **Web site** list.

If you need to remove a Web site from the list:

1. Click the Web site's URL in the **Web site** list.
2. Click **Add**.

About Accepting and Rejecting Cookies

If the Administrator allows you to decide to accept or reject cookies, Privacy Service notifies you when a Web site you are about to view wants to send a cookie to your computer. Privacy service gives you

the option to accept or reject the cookie. After you decide, you will not be asked about that cookie again.

Notes:
If you reject cookies, most Web sites will work normally; however, some Web sites require you to enable cookies so they can work properly.
Privacy Service will accept cookies from the McAfee Web site at all times.

Event Log

The Event Log is where you can find information about what Privacy Service has done. You can find information about:

> Who signed in to use the Internet and when.
> Who attempted to access restricted Web sites.
> Who attempted to transmit personal information via the Internet.
> All administrative events

This information and more can be viewed by following these instructions:

1. Sign In to Privacy Service as the Administrator. The Privacy Service window opens to the **Select A User** page.
2. Click **Event Log**.
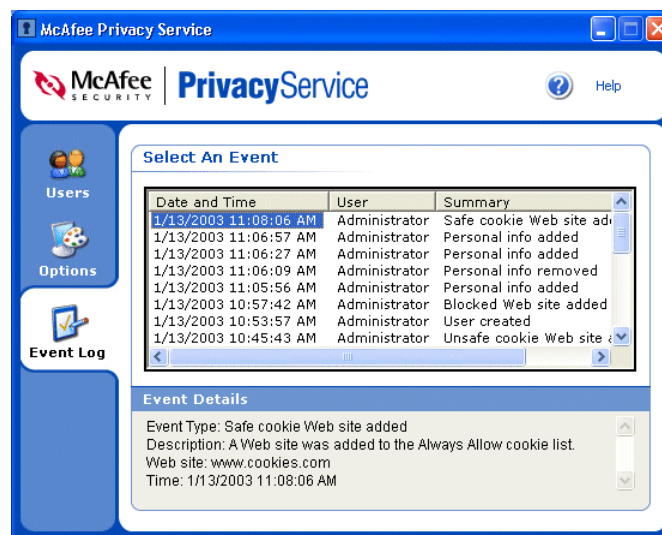3. Click the time of an individual log entry to view its details (see Figure 20).

Figure 20

About the Information

Date and Time

By default, the Event Log displays information in chronological order, with the most recent events at the top of the list, and the oldest event at the bottom of the list. The date is displayed in the month/day/year format, and the time is displayed in the A.M. /P.M. format (see Figure 21).
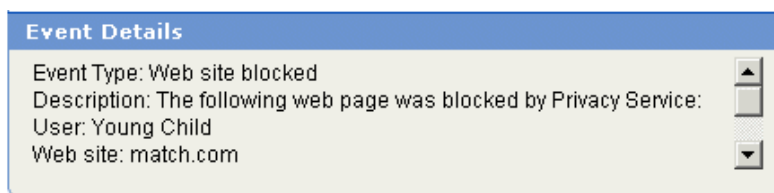

Figure 21

User

The user is the person who was using the Internet at the time Privacy Service recorded the event.

Event Details

Event Details gives you the details of the Summary entries. To view the Event Details for a particular event:

Click the date and time of the entry of which you want details. The details appear in the Event Details area (see Figure 22).

Figure 22

Glossary

ActiveX controls

ActiveX controls are software modules based on Microsoft's Component Object Model (COM) architecture. They add functionality to software applications by seamlessly incorporating pre-made modules with the basic software package. Modules can be interchanged but still appear as parts of the original software.

On the Internet, ActiveX controls can be linked to Web pages and downloaded by an ActiveX-compliant browser, such as Internet Explorer 4.0 or later. ActiveX controls turn Web pages into software pages that perform as any other program launched from a server.

The McAfee Web site uses ActiveX controls in its applications, and you must download the specific ActiveX components required for each application. Once these components are loaded, you do not need to download them again unless upgrades or updates become available.

Cookie

A cookie is a small file sent to your computer by Web sites. It allows the Web site to "remember" who you are so they can keep track of how many people visited the Web site, when they visited, which pages were viewed, and so on. Cookies also help a company personalize its Web site for you. For example, many Web sites require a user name and password in order to access certain parts of the site. To make this easier, some Web sites send a cookie to your computer so you do not have to sign in every time you go to the site. The McAfee Web site is one of those sites. It is for these and other benevolent reasons that cookies are intended.

However, there are cases where cookie usage threatens to cross the line of ethics. Online advertising companies often use cookies to determine which sites you commonly visit so they can post ads on your favorite Web sites. To most people, this is just a nuisance, but to others, this is an invasion of privacy. They compare this practice to selling personal information to companies that send unsolicited ads in the mail.

While cookies are a source of information for legitimate companies, they can also be a source of information for hackers. Many Web sites with online stores put credit card and other personal information in cookies on their customers' computers. The intent is to make it easier for the customer to make purchases. Unfortunately, there have been instances in the past of a security bug allowing hackers to access the information from the cookies stored on the customers' computers.

Uniform Resource Locator (URL)

An address for a resource on the Internet. URLs are used by Web browsers to locate Internet resources. A URL specifies the protocol to be used in accessing the resource (such as http: for a World Wide Web page or ftp: for an FTP site), the name of the server on which the resource resides (such as http://us.mcafee.com).

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