



Installation Guide for Smartphones
McAfee All Access

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Getting started with McAfee All Access

Start getting maximum protection and peace of mind for all your digital devices. Just choose your protection, and then download and install your products on the devices you want to protect.

Choosing your protection from My Account

The My Account page shows your **McAfee All Access** protection products, organized by device type. Click the **+** icon beside each device type to open the drawer and view the products you can install. For example, to see the products available for smartphones, click the **+** beside **Smartphones**.

For every device you need to protect, log in to My Account at <http://home.mcafee.com> with your McAfee email address and password. Open the drawer for the device, and download and install the products you need. Remember, log in to My Account from a PC to download a PC product, and from a Mac to download a Mac product.

Downloading and installing your smartphone security

McAfee All Access lets you customize your smartphone security by offering two types of protection:

- **McAfee Mobile Security** protects your device from viruses, and your data and privacy if your Android, BlackBerry, or Symbian device is ever lost or stolen.
- **McAfee Family Protection for Android** protects your kids' online experience while they use an Android smartphone.

For maximum protection, download and install these products on every smartphone in your household.

Protect your smartphone

Protect each smartphone in your household by completing these steps:

Note: If you already have **McAfee Mobile Security** on your device, please remove it now. All data backed up to that account will be automatically moved to your new account once you complete the installation. See [Transferring existing data to your new account](#).

From your home computer:

- 1 If you're not already in My Account, go to <http://home.mcafee.com>, click **My Account** and log in using your McAfee email and password.
- 2 Open the **Smartphones** drawer by clicking the **+** icon.
- 3 Install **McAfee Mobile Security**.

- 4 Select your country, enter your mobile phone number without any spaces or special characters, and then click **Save**.

Note: Please make sure that each mobile phone number you enter is unique and belongs to the smartphone you are adding. If you receive an error that a certain phone number is already in use, please contact McAfee Support.

We'll send a confirmation text message to the phone number you've provided for this smartphone.

From your smartphone:

- 1 Open the text message from McAfee and select the link to open the download page in your mobile browser.
- 2 Select **Download McAfee Mobile Security**.
- 3 Follow the on-screen instructions to download and install your application.
- 4 Complete your installation by entering your mobile phone number with your country code, the name and mobile phone number of a buddy*, and your email address. You'll also be asked to choose a new 6-digit PIN that you'll need whenever you log in to the McAfee Mobile Security website to remotely manage your smartphone.

* A buddy is someone you trust who will get a text message if your phone is lost or stolen, or if someone inserts a new SIM card in your phone.

- 5 Select **Register**.
- 6 Review your information in the McAfee Mobile Security Welcome pages, and then select **Finish**.

Transferring existing data to your new account

If you had an existing **McAfee Mobile Security** account, your previously backed up data should be automatically transferred to your new account. If you've changed either your smartphone or phone number recently, you might not see your data from your other account. Please contact McAfee Support to help guide you through the account migration process.

Protect your kids

If you have kids using an Android smartphone, keep them protected while they surf online by downloading **McAfee Family Protection for Android**.

From your home computer:

- 1 If you're not already in My Account, go to <http://home.mcafee.com>, click **My Account** and log in using your McAfee email and password.
- 2 Open the **Smartphones** drawer by clicking the **+** icon.
- 3 Find **McAfee Family Protection for Android – Web filtering for kids** and click **Install**.
- 4 Review the on-screen instructions and click **Visit the Android Market now**.
- 5 Log in to your Google account associated with your smartphone and click **Install** to send the app to your device.

From your kid's smartphone:

- 1 Follow the on-screen instructions to install and register the app.
- 2 When asked if you have a McAfee account, select **Yes**, and then do this:
 - a. Log in to your McAfee account with the same email and password you used to access My Account.
 - b. Select the box to agree to the license agreement.
 - c. Select **Log in**.